

Terms of Service

Welcome to Tenet-CPM. By using our website and services, you agree to be bound by the following terms. Please read them carefully.

1. Account Terms

- * You are responsible for maintaining the security of your account and password. Tenet-CPM LLC cannot and will not be liable for any loss or damage from your failure to comply with this security obligation.
- * You must provide your legal full name, a valid business email address, and any other requested information to complete the signup process.
- * You may not use the service for any illegal or unauthorized purpose, including transmitting malware or hosting content that violates any laws.

2. Infrastructure & Single-Tenant Deployment

- * Upon successful payment of the subscription fee, Tenet-CPM LLC provisions a dedicated, single-tenant virtual server instance hosted via third-party infrastructure (DigitalOcean) for your exclusive operational use.
- * You maintain full data ownership over the information stored within your isolated environment.

3. Payment, Billing, and Refunds

- * The Service is billed in advance on a monthly subscription basis and is non-refundable.
- * To prevent ongoing billing, you must cancel your subscription before your designated recurring billing date.

4. Limitation of Liability

- * You expressly understand and agree that Tenet-CPM LLC shall not be liable for any direct, indirect, incidental, special, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible losses resulting from the use or the inability to use the service.
- * In no event shall Tenet-CPM LLC's total liability to you for all damages exceeds the amount actually paid by you to Tenet-CPM LLC during the preceding 12 months.

5. Governing Law

- * These Terms of Service shall be governed by and construed in accordance with the laws of the State of California, without regard to its conflict of law provisions. Any legal action or proceeding arising under these Terms will be brought exclusively in courts located in California.

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